

ABRIDGED C.O.A.C.H ASSESSMENT GUIDELINES

FAMILY TARGET PROFILE AND REFERRAL CRITERIA:

The program is primarily of an early intervention focus. It may also be a function of maintenance after a period of case management by community welfare organisations, where a client has demonstrated a capacity to manage their life issues more effectively.

The program is targeted toward families who have a child or children 12 yrs of age or under. All mentors are volunteers and do not provide professional advice. Their role as a mentor is to provide personal support and encouragement to the individual client and their families, utilising a strength based approach.

Individual clients and their families suitable for referral are at the softer end of the welfare system. These people may be experiencing problems aren't too difficult to assist and may present with the following issues.

Isolation & Relationship Issues:

- Lacking a positive immediate family or friendship support network.

Financial Difficulties:

- Having difficulties on a low income or Centrelink payment.
- Obtaining occasional support from material aid agencies and would benefit from basic budgeting encouragement.

Lacking Social, Interpersonal and/or Life Skills:

- Lack of confidence and low self esteem.
- Requiring encouragement and advocacy support.

Life Skills & Household Management:

- Experiencing some difficulty in managing day-to-day life skills.

Parenting:

- Struggling to communicate and relate with their children positively and could benefit from basic parenting support and encouragement.

Health:

- Experiencing health problems that affect their capacity to manage their family life.

We are unable to assist families if there is:

- Frequent police involvement, a current intervention order, or regular episodes of violence.
- Severe financial difficulty due to addictive behaviour.
- Significant history of abuse to self or others.
- Current engagement with multiple agencies or professionals to address complex issues.
- Current or past involvement with Child Protection in response to long-term problem.
- Severe and/or chronic mental or substance abuse health issues, that preclude undertaking normal activities.

For a full and unabridged version please refer to C.O.A.C.H Assessment Guidelines.